

State of Washington
Washington State Patrol
invites applications for the position of:



Communications Division Commander

SALARY: \$100,000.00 - \$108,192.00 Annually

OPENING DATE: 01/07/16

CLOSING DATE: 01/25/16 11:59 PM

DESCRIPTION:



ABOUT OUR AGENCY:

The Washington State Patrol (WSP) is a professional public safety agency made up of dedicated professionals who work hard to improve the quality of life as well as prevent the unnecessary loss of life on a daily basis. The WSP has approximately 2,200 employees and is organized into six bureaus: Field Operations, Technical Services, Forensic Laboratory Services, Fire Protection, Commercial Vehicle Enforcement and Investigative Services. More than half of all WSP employees work in a variety of non-commissioned jobs to support the Patrol's mission.

MISSION STATEMENT:

The Washington State Patrol makes a difference every day, enhancing the safety and security of our state by providing the best in public safety services.

COMMUNICATIONS DIVISION:

“We, the Communications Division, focus on officer safety and public safety by answering 911 calls, initiating emergency response and using the most advanced technology available on a 24-hour basis every day.”

Click [here](#) for information regarding the [WSP hiring standards](#).

DUTIES:

The Washington State Patrol is seeking a talented senior public sector professional to serve as the agency's Communications Division Commander. This is an exempt, at-will position (special deputy per RCW 43.43.020) appointed by the Chief (agency director appointed by the governor). Reporting directly to the Assistant Chief of the Technical

Services Bureau, the Communications Division Commander will serve as an advisor to the agency's executive management team.

The Communications Division Commander provides leadership, vision, and direction to a highly professional work unit dedicated to providing courteous and efficient emergency communications service 24 hours a day, seven days a week in the eight districts statewide. The Communications Division Commander is responsible for maximizing the efficiency of a \$19.6 million biennial budget by administering all aspects of the division to include personnel actions, equipment standards, training requirements, supply purchases and facilities management.

The Communications Division Commander directly supervises and coordinates the efforts of the Assistant Administrator, an administrative assistant, and eight station managers, with overall accountability for more than 170 personnel. The Communications Division Commander is the liaison with district, division, and section commanders and other agencies, providing assistance and cooperation toward establishing goals of the communications program within the districts' areas of responsibility.

QUALIFICATIONS:

Required Education, Experience, and Competencies:

- Bachelor degree from an accredited institution in Public Administration, Business Management, Telecommunications, Criminal Justice, or closely related field.
Experience may be substituted year for year for education.
- Five years of progressively responsible senior level management, leadership and supervision.
- Experience developing sustainable relationships with internal and external stakeholders to identify issues and generate support for changes that enhance public safety.
- Successful experience modeling leadership and performance characteristics that promote professionalism, integrity, accountability and public service.
- Proven ability to translate strategic plans into details, goals, objectives, and results.
- Successful experience formulating, implementing, and encouraging continuous improvements and change.
- Proven experience building successful teams by creating trust, building strong morale, and by delegating and leading effectively.
- Cultural competence and the ability to be inclusive.
- Advanced written and verbal communication skills, including the ability to communicate complex information to diverse technical and non-technical groups.
- Experience making good decisions based upon a mixture of analysis, wisdom, experience, and judgment.
- Organizational savvy and political awareness.
- Experience with personnel matters, operating budget development and management, program management, project management, policy development,

and customer service.

- Ability to evaluate, develop, and oversee division wide training needs for new employees, incumbent employees, and supervisory employees.
- Ability to function at a command level with personal and professional integrity in an environment of public administration.

Preferred/Desired Education, Experience, and Competencies:

- Master's degree in Public Administration, Business or other related field.
- Public sector or military experience or familiarization with: E911/dispatch center operations/radio systems resulting in a thorough knowledge of emergency dispatch operations; HR, labor relations, and disciplinary actions; and IT systems, applications, and networks.
- Experience with a law enforcement agency.
- Experience leading and managing work groups over diverse geographic areas while providing proper oversight and support.
- Experience working with boards, commissions, elected and appointed public officials, legislative staff, and legislators.
- Experience with grant programs to include program design, administration, and assessment practices within the public sector.
- Experience using Lean management principles for continuous change and process improvement.

SUPPLEMENTAL INFORMATION:

HOW TO APPLY:

Complete the on-line application at www.careers.wa.gov. **Include a resume and letter of interest** explaining how you meet the qualifications for this position as outlined in the job posting. Provide clear, detailed information about your education and job-related experience. Only those individuals who clearly demonstrate the stated qualifications will be considered.

SELECTION PROCESS:

The hiring authority reserves the right and may exercise the option to make a hiring decision at any time. Candidate evaluation will be ongoing. It will be to the applicant's advantage to submit application materials as soon as possible.

The candidate evaluation and selection process will include a preliminary screening of application materials for qualifications, clarity and completeness. The applicants who meet or exceed the required qualifications and possess the most competitive background in directly related experience, knowledge, and training may be invited for interviews and testing by one or more panels.

If you have questions regarding this announcement, please contact Melodie Wulfekuhle at (360) 704-2307 or melodie.wulfekuhle@wsp.wa.gov.